



U.S. Consumer Product Safety Commission – Fast Track Recall

Release Date: September 23, 2020

Release Number: 20-189

Caravan Global Recalls Chairs Due to Fall and Injury Hazards; Sold Exclusively at H-E-B Stores

Recall Summary

Name of Product: Caravan Sports Armed/Padded Arm Bagged Chairs

Hazard: The chair's plastic bracket can bend or fail, and cause the fabric seat to rip apart from the frame, posing fall and injury hazards to the user.

Remedy: Refund

Consumers should immediately stop using the recalled Caravan Sports Armed/Padded Arm Bagged chairs and contact Caravan Global for instructions on how to receive a full refund.

Consumer Contact:

Caravan Global toll-free at 877-922-6679 from 8 a.m. to 4 p.m. PT Monday through Friday, email info@caravanglobal.com and online at www.caravanglobal.com and click "safety" at the bottom of the website.

Recall Details

Units: About 2,700

Description:

This recall involves the Caravan Sports Armed/Padded Arm Bagged chairs. The chair was sold in blue and measures 24.4" x 23.2" x 36.2". The chair image and product name is printed on the hang tag attached to the chair. A tag labeled "SNY-XZ" is sewn into the back of the chair.

Incidents/Injuries: The firm has received reports of six incidents where the seat fabric separated from the chair frame. No injuries have been reported.

Sold At: H-E-B stores in Texas throughout May 2020 for about \$20.

Importer: H-E-B, of San Antonio, Texas

Manufactured in: China

Photos



Recalled Caravan Sports Armed Chair/Padded Arm Bagged Chair



Plastic bracket on recalled chairs



Tag on recalled chairs



Tag on recalled chairs

Footer



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For lifesaving information:

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- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on [www.SaferProducts.gov](#).
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).